

Ask

SHIP



LOCAL HELP FOR PEOPLE WITH MEDICARE

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Q: Medicare can be so confusing. I never know who to call when I need help. Is there a resource for this?

A: The State Health Insurance Assistance Program (SHIP) is always a great resource for people with Medicare. When you make an appointment with a SHIP counselor, you can sit down with a certified, trained volunteer who will help you sort through your options. SHIP counselors are located throughout the state.

If you have a specific need, you can also reach many agencies directly by phone or online.

Social Security Administration (SSA)

What's available on www.socialsecurity.gov?

- Get or replace a Social Security card
- Apply online for retirement benefits
- Apply online for disability benefits
- Apply online for Medicare
- Apply for Extra Help with Medicare prescription drug costs
- and many other helpful tools

By calling 1-800-772-1213, you can use automated telephone services to get recorded information and conduct some business 24 hours a day. During the hours of 7 a.m. to 7 p.m. Monday through Friday, you can

speak to a Social Security representative. During the same hours, you can also call the toll-free TTY number, 1-800-325-0778.

Medicare of Indiana

What's available on www.medicare.gov?

- Check your enrollment
- Create an account that helps you keep track of your benefits
- Compare Medicare Supplement and/or Part D Drug Plans
- Enroll in a Medicare Plan
- and numerous other resources and information

By calling 1-800-MEDICARE (1-800-633-4227), you can speak to a Medicare representative. TTY phone number is 1-877-468-2048.

Indiana Family and Social Services

What's available at www.in.gov/fssa?

- Check your eligibility for Medicaid
- Learn more about assistance with Medicare costs
- Apply for the Medicare Savings Program
- and other information and resources for affording personal care

To reach Family and Social Services by phone, call 1-800-403-0864.

If you or someone you know needs help understanding their Medicare benefits or with other Medicare related issues, call SHIP or visit us online at www.medicare.in.gov.

Other Important Phone Numbers

Hoosier Rx - Indiana's State Pharmaceutical Assistance Program for low-income seniors	1-866-267-4679 or 1-317-234-1381
Medicare Fraud and Abuse Hotline	1-800-447-8477 TTY 1-800-377-4950
Indiana Department of Insurance	1-800-622-5561
Indiana State Health Insurance Assistance Program (SHIP)	1-800-452-4800 TTY 1-866-846-0139

SHIP is a free, unbiased counseling program provided by the Indiana State Department of Insurance. To schedule an appointment with SHIP, call 1-800-452-4800, TTY 1-866-846-0139 or visit www.Medicare.IN.gov to find your local site.